

TERMS AND CONDITIONS OF RESERVATION

- 1. The rental of your camping space or accommodation requires our agreement and receipt of the (online) reservation form together with a deposit.** For a pitch, we ask a deposit of 40% (+ 15 Euro reservation fees). For a rental accommodation, a 50% deposit is required. As soon as we receive the reservation form and down payment, we can confirm the booking.
- 2. The reservation is agreed for the entire period stated in the reservation form. The deposit will not be refunded in case of cancellation.** The remaining amount of the stay is entirely due, even in case of a delayed arrival or an early departure. It has to be paid 30 days before due arrival, together with the tourist tax of 0,22 Euro per adult and per day. For a booking within 30 days before arrival, the entire stay is due at the reservation.
- 3. For a more serene booking, we advise to subscribe a cancellation insurance with our partner insurance company NEAT.** It guarantees a refund in case of an unforeseen event before arrival, also covers interrupted stay costs, a replacement vehicle, veterinary care ...
- 4. The client is asked to inform the campsite of any delay.** Without that, the campsite owner can freely dispose of the pitch or the accommodation as from the next day at midday, without refunding any payments.
5. Camping pitches are available from midday and must be cleared before midday. Accommodation is available from 3 p.m. and has to be left before 10 a.m.
6. The basic price for a camping space includes: 2 people, 1 tent, caravan or camper and 1 car, as well as access to the washing facilities. A camping pitch is asked to be entirely cleared before departure. **It is strictly forbidden to alter any vegetation or to dig any ditches for evacuation !**
7. The prices for the accommodation includes water, gas and electricity. **It is the client's responsibility to leave the accommodation clean and tidy.** If necessary, and after a brief check, a cleaning fee of 40 euros will be charged. Sheets and towels are not provided. To rent an accommodation, you need to have insurance, covering any possible damage to the accommodation during your stay.
8. Only one pet is permitted per reservation and will incur an additional daily charge. Pets must be kept on a leash and will never be left alone. Identity tattoo and vaccination papers will be required.
9. The campsite will not accept any liability, apart from its legal responsibility, for :
 - theft, loss or damage of any kind to your property, during or after your stay,
 - breakdown or unavailability of equipments or facilities of the campsite,
 - occasional closure for maintenance or by measure of security, of camp site facilities including the bathing area,
 - natural events (weather, insects, etc...).
10. **Wood or charcoal barbecues are forbidden on the pitches.** Therefore, public barbecues are at your disposal near the bar and the reception area.
11. In accordance with Article L.612-1 of the French Consumer Code, the customer may request an amicable resolution by mediation, with **SAS Médiation Solution**, (web : <https://www.sasmediationsolution-conso.fr>)